

## HB&G Building Products Inc. Limited Product Warranties

Your Home or Commercial space says a lot about you, our Best-in-the-Industry Warranty says a lot about us!

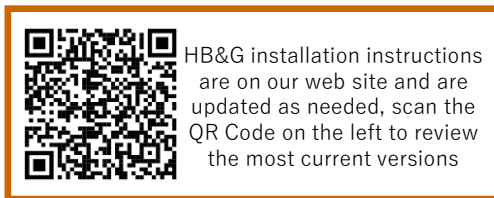
HB&G Building Products Inc. warrants to the purchasers of our products to be free from defects in craftsmanship and materials as spelled out below:

### Our Limited Product Warranty Terms:

- Warranties are exclusive to the person(s) who own and reside in the home the product is installed
- Warranties also apply to the Homeowner who purchases a newly constructed residence on which the Product is installed directly from the builder
- Warranties are not transferable
- These Warranties are only applicable in the United States and Canada

### Our Warranties cover:

- Our products, when used under the conditions of normal use and are properly installed and maintained in conformance with all of HB&G installation instructions (see QR Code below) as well as all governing building codes
- HB&G factory-finished products (Pergolas, PermaPost® and Railing) will be free of defects (will not peel, chip or crack) for a period of one year in normal use and are properly installed and maintained in conformance with HB&G installation instructions. This includes Normal weathering such as exposure to sunlight which may cause any finished surface to gradually fade, chalk or accumulate dirt, and/or other Acts of God



### Our Warranty Claim process:

- With photos and proof of purchase, claims are to be emailed to [warranty@hbgcompanies.com](mailto:warranty@hbgcompanies.com)
- If HB&G determines, at its sole discretion, that a product has a manufacturing defect, the repair or replacement of those materials will be the sole remedies

### Limited Time Warranty Periods by Product:

Products	Single Family Residential	Multi Family Commercial
<ul style="list-style-type: none"> <li>▪ PermaCast®, PermaCast Plus™ or PermaLite® SmartColumn® Columns, RoughSawn®</li> <li>▪ Fiberglass Pergola &amp; Outdoor Living Products</li> </ul>	Limited Lifetime	25 years
<ul style="list-style-type: none"> <li>▪ PermaWrap® &amp; PermaSnap™ Columns</li> <li>▪ PermaPost®, PermaRailPlus® &amp; Balustrade/Railing/Ceilings</li> </ul>	25 years	10 years
▪ Polyurethane Brackets/Medallions	10 years	10 years
▪ Mor-Shade® Canopy & Sail	5 years	1 year
▪ Wood Columns	1 year	1 year

### Limitations and conditions not covered:

- Non factory-applied finishes are not covered under this warranty. For claims original purchasers must look to the warranty of the paint or coating manufacturer for recourse
- Defects in the foundation, wall or ceiling structure on which HB&G products are installed, which cause failure
- Installation, delivery and labor costs are NOT covered under this warranty
- HB&G does not warrant split columns sold direct or by distributors, builders, retailers, suppliers or anyone



HB&G products are proudly made in Alabama